



Quality and Food Safety Policy

**Moga Food
Quality Dept.**

Moga Food Company is committed to meeting global and local requirements, specifications and global legislation for ensuring our food products frozen fruits and vegetables are of the highest quality, safe, legal, and authentic without adulteration, in strict accordance with international standards. We focus on maintaining food safety and integrity through continuous innovation and adherence to quality protocols. Additionally, we prioritize creating a healthy work environment, reducing occupational risks, and upholding ethical practices to achieve a strong presence in the market. This policy is regularly reviewed to ensure ongoing compliance and excellence in our operations & food safety, quality culture.

The Integrated Management System Policy of the company aims to achieve the following objectives:

Delivering Excellence;

- ✓ Commitment to providing products and services with the highest efficiency, integrity, and quality, fully meeting customer expectations.

Continuous Improvement;

- ✓ Commitment to the ongoing enhancement of our processes by adhering to the implementation of international standards for quality systems, food safety Systems as:
ISO 22000:2018 & BRCGS Issue 9

Safety, Quality, and Authenticity;

- ✓ Our top priority is maintaining the highest standards of safety, quality, and authenticity in all our offerings.

Customer Satisfaction;

- ✓ We strive to build sustainable partnerships by consistently delivering exceptional products and services that exceed customer expectations.

Employee Empowerment;

- ✓ We focus on fostering a supportive environment where employees are motivated to contribute to the company's success, personal growth, and overall well-being and providing the needed resources either by training of any other source to meet food safety and quality requirements.

Resources Management and Sustainability;

- ✓ We prioritize sourcing from trusted suppliers to ensure the quality, security, legality, authenticity and safety of the product, workforce, equipment, and infrastructure while maintaining environmental responsibility.

Compliance with global and local requirements and global legislation;

- ✓ Adhering to both local and international regulations, ensuring our products are of high-quality, safe, legal and authentic, meeting global standards while serving the local market.

Strategic Goal Achievement;

- ✓ We set clear quality and food safety objectives for our integrated management system and diligently work towards achieving regulatory & statutory and legal requirements to optimize our operations.

Commitment to Transparency;

- ✓ Moga Food openly shares our management system policy with employees and customers, reinforcing our dedication to upholding these standards and ensuring complete customer satisfaction.

General Manager
Eng. Ahmed Habib

